

# Probabilistic concepts of risk classification in insurance

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### Insurance ratemaking and risk classification



- Ratemaking (or pricing): a major task of an actuary
  - calculate a predetermined price in exchange for the uncertainty
  - probability of occurrence, timing, financial impact
- Risk classification
  - the art and science of grouping insureds into homogeneous (similar), independent risks
  - the same premium cannot be applied for all insured risks in the portfolio
  - 'good risks' may feel paying too much and leave the company; 'bad risks' may favor uniform price and prefer to stay
  - spiral effect of having a disproportionate number of 'bad risks'
  - to stay in business, you keep increasing premium

#### Risk classification



- Risk classification system must:
  - lead to fairness among insured individuals
  - ensure the financial soundness of the insurance company
- What risk classification is not:
  - about predicting the experience for an individual risk: impossible and unnecessary
  - should not reward or penalize certain classes of individuals at the expense of others
- See American Academy of Actuaries (AAA) Risk Classification Statement of Principles

#### Statistical or actuarial considerations



Constructing a risk classification system involves the selection of classifying or rating variables which must meet certain actuarial criteria:

- the rating variable must be accurate in the sense that it has a direct impact on costs
- the rating variable must meet homogeneity requirement in the sense that the resulting expected costs within a class are reasonably similar
- the rating variable must be statistically credible and reliable

### a priori vs a posteriori



With a priori risk classification, the actuary lacks (individual) measurable information about the policyholder to make a more informed decision:

- unable to identify all possible important factors
- especially the unobservable or the unmeasurable
- makes it more difficult to achieve a more homogeneous classification

With a posteriori risk classification, the actuary makes use of an experience rating mechanism:

- premiums are re-evaluated by taking into account the history of claims of the insured
- the history of claims provide additional information about the driver's unobservable factors

### Statistical techniques of risk classification



#### a priori techniques:

- (ordinary) linear regression, e.g. Lemaire (1985) on automobile insurance
- Generalized Linear Models (GLMs)
- Generalized Additive Models (GAMs)
- Generalized count distribution models and heavy-tailed regression

#### a posteriori techniques:

- experience rating schemes: No Claim Discounts, Bonus-Malus
- models for clustered data (panel data, multilevel data models)
- estimation methods: likelihood-based, Bayesian
- use of Markov chain models

### Observable data for a priori rating



For existing portfolios, insurers typically keep track of frequency and NIVER activated to severity data:

#### Policyholder file:

 underwriting information about the insured and its coverage (e.g. age, gender, policy information such as coverage, deductibles and limitations)

#### Claims file:

• information about claims filed to the insurer together with amounts and payments made

For each insured i, we can write the observable data as

$$\{N_i, E_i, \boldsymbol{y}_i, \boldsymbol{x}_i\}$$

where  $N_i$  is the number of claims and the total period of exposure  $E_i$  during which these claims were observed,  $\boldsymbol{y}_i = (y_{i1}, \dots, y_{iN_i})'$  is the vector of individual losses, and  $\boldsymbol{x}_i$  is the set of potential explanatory variables.

### Pure premium: claim frequency and claim severity



Define the aggregate loss as

$$L_i = y_{i1} + \dots + y_{iN_i}$$

so that frequency and severity data can be combined into a pure premium as

$$P_i = \frac{L_i}{E_i} = \frac{N_i}{E_i} \times \frac{L_i}{N_i} = F_i \times S_i,$$

where  $F_i$  refers to the claim frequency per unit of exposure and  $S_i$  is the claim severity for a given loss.

To determine the price, some premium principle can be applied (e.g. expected value):

$$\pi[P_i] = \mathrm{E}[P_i] = \mathrm{E}[F_i] \times \mathrm{E}[S_i].$$

For each frequency and severity component, the explanatory variables will be injected.

## Current practice: generalized linear models



$$f(y) = \exp \left[ \frac{y\theta - \psi(\theta)}{\phi} + c(y, \phi) \right],$$

where  $\psi(\cdot)$  and  $c(\cdot)$  are known functions,  $\theta$  and  $\phi$  are the natural and scale parameters, respectively.

Members include, but not limited to, the Normal, Poisson, Binomial and the Gamma distributions.

May be used to model either the frequency (count) or the severity (amount).

The following are well-known:

$$\mu = \mathrm{E}[Y] = \psi'(\theta)$$
 and  $\mathrm{Var}[Y] = \phi \psi''(\theta) = \phi V(\mu)$ ,

where the derivatives are with respect to  $\theta$  and  $V(\cdot)$  is the variance function.

### Claim frequency models



The Poisson distribution model:

$$\Pr(N_i = n_i) = \frac{\exp(-\lambda_i)\lambda_i^{n_i}}{n_i!},$$

Risk classification variables can be introduced through the mean parameter

$$\lambda_i = E_i \exp(\boldsymbol{x}_i'\boldsymbol{\beta}).$$

The Negative Binomial model:

$$\Pr(N_i = n_i) = \frac{\Gamma(\alpha + n_i)}{\Gamma(\alpha)n_i!} \left(\frac{\alpha}{\lambda_i + \alpha}\right)^{\alpha} \left(\frac{\lambda_i}{\lambda_i + \alpha}\right)^{n_i},$$

where  $\alpha = \tau/\mu$ . Risk classification variables can be built through  $\mu_i = E_i \exp{(\boldsymbol{x}_i'\boldsymbol{\beta})}$ , or through the use of a Poisson mixture with  $N_i \sim \operatorname{Poi}(\lambda_i \theta)$  with  $\lambda_i = E_i \exp{(\boldsymbol{x}_i'\boldsymbol{\beta})}$  and  $\theta \sim \Gamma(\tau/\mu, \tau/\mu)$ .

#### Illustration for claim counts



Claim counts are modeled for an automobile insurance data set with 159,947 policies.

No classification variables considered here.

No. of Claims	Observed Frequency	Poisson Frequency	NB Frequency
0	145,683	145,141	145,690
1	12,910	13,902	12,899
2	1,234	863	1,225
3	107	39	119
4	12	1.4	12
>4	1	0.04	1
	-2 log Lik.	101,668	101,314
	AIC	101,670	101,318



Mixtures The NB distribution is indeed a mixture of Poisson. Other Activation Continuous mixtures of the Poisson include the Poisson-Inverse Gaussian ('PIG') distribution and the Poisson-LogNormal ('PLN') distribution. Panjer and Willmot (1992).

**Zero-inflated models** Here, N=0 with probability p and N has distribution  $\Pr(N=n|\pmb{\theta})$  with probability 1-p. This gives the following ZI distributional specification:

$$\Pr_{\mathbf{ZI}}(N=n|p,\boldsymbol{\theta}) = \begin{cases} p + (1-p)\Pr(N=0|\boldsymbol{\theta}), & n=0, \\ (1-p)\Pr(N=n|\boldsymbol{\theta}), & n>0. \end{cases}$$

Hurdle models For hurdle models,

$$\begin{aligned} & \Pr_{\text{Hur}}(N=0|p, \boldsymbol{\theta}) &= p, \\ & \Pr_{\text{Hur}}(N=n|p, \boldsymbol{\theta}) &= \frac{1-p}{1-\Pr(0|\boldsymbol{\theta})} \Pr(N=n|\boldsymbol{\theta}), \ n>0 \end{aligned}$$

#### Illustration with ZI and hurdle Poisson models



Using the same set of data earlier introduced.
Still no classification variables considered here.

No. of Claims	Observed	NB	ZI Poisson	Hurdle Poisson
0	145,683	145,690	145,692	145,683
1	12,910	12,899	12,858	13,161
2	1,234	1,225	1,295	1,030
3	107	119	96	69
4	12	12	6	4
>4	1	1	0.28	0.18
	-2 log Lik.	101,314	101,326	105,910
	AIC	101,318	101,330	105,914

### Introducing risk classification in ZI and hurdle models



The common procedure is to introduce regressor variables through the mean parameter using for example

$$\mu_{i} = E_{i} \exp\left(\boldsymbol{x}_{i}^{'}\boldsymbol{\beta}\right)$$

and for the zero-part, use a logistic regression of the form

$$p_{i} = \frac{\exp(\boldsymbol{z}_{i}'\boldsymbol{\gamma})}{1 + \exp(\boldsymbol{z}_{i}'\boldsymbol{\gamma})}$$

where  $x_i$  and  $z_i$  are sets of regressor variables.

#### Risk classification variables



#### For the automobile insurance data, description of covariates used:

Covariate	Description
Vehicle Age	The age of the vehicle in years.
Cubic Capacity	Vehicle capacity for cars and motors.
Tonnage	Vehicle capacity for trucks.
Private	1 if vehicle is used for private purpose, 0 otherwise.
CompCov	1 if cover is comprehensive, 0 otherwise.
SexIns	1 if driver is female, 0 if male.
AgeIns	Age of the insured.
Experience	Driving experience of the insured.
NCD	1 if there is no 'No Claims Discount', 0 if discount is present. This is based on
	previous accident record of the policyholder. The higher the discount, the better
	the prior accident record.
TLength	(Exposure) Number of calendar years during which claim counts are registered.

### Parameter estimates for various count models



·	Poisson	NB	ZIP	
Parameter	Estimate (s.e.)	Estimate (s.e.)	Estimate (s.e.)	
Regression Coefficients: Positive Part				
Intercept	-3.1697 (0.0621)	-3.1728 (0.0635)	-2.6992 (0.131	
Sex Insured				
female	-0.1339 (0.022)	-0.1323 (0.0226)	not used	
male	ref. group			
Age Vehicle				
≤ 2 years	-0.0857 (0.0195)	-0.08511 (0.02)	-0.0853 (0.02)	
> 2 and ≤ 8 years	ref. group			
> 8 years	-0.1325 (0.0238)	-0.1327 (0.024)	-0.1325 (0.024	
Age Insured				
≤ 28 years	0.3407 (0.0265)	0.3415 (0.027)	0.34 (0.0273)	
> 28 years and ≤ 35 years	0.1047 (0.0203)	0.1044 (0.0209)	0.1051 (0.020)	
> 35 and ≤ 68 years	ref. group			
> 68 years	-0.4063 (0.0882)	-0.4102 (0.0897)	-0.408 (0.0895	
Private Car				
Yes	0.2114 (0.0542)	0.2137 (0.0554)	0.2122 (0.0554	
Capacity of Car				
< 1500	ref. group			
> 1500	0.1415 (0.0168)	0.1406 (0.0173)	0.1412 (0.0172	
Capacity of Truck				
≤ 1	ref. group			
> 1	0.2684 (0.0635)	0.2726 (0.065)	0.272 (0.065)	
Comprehensive Cover				
Yes	1.0322 (0.0321)	1.0333 (0.0327)	0.8596 (0.120)	
No Claims Discount	, ,	, ,	,	
No	0.2985 (0.0175)	0.2991 (0.0181)	0.2999 (0.018)	
Driving Experience of Insured	, ,	, ,	, ,	
< 5 years	0.1585 (0.0251)	0.1589 (0.0259)	0.1563 (0.0258	
> 5 and < 10 years	0.0699 (0.0202)	0.0702 (0.0207)	0.0695 (0.020)	
> 10 years	ref. group	,		
Extra Par.	- '	$\hat{\alpha} = 2.4212$		
Regression Coefficients: Zero Part				
Intercept			-0.5124 (0.301	
Comprehensive Cover				
Yes			-0.5325 (0.305	
Sex Insured			(	
female			0.3778 (0.068)	
male			ref. group	
Summary				
-2 Log Likelihood	98.326	98.161	98,167	
AIC	98.356	98.191	98.199	

### Additive regression models



Generalized additive models (GAMs) allow for more flexible relations between the response and a set of covariates.

#### For example:

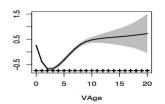
$$\log \mu_i = \eta_i = \text{Exposure} + \beta_0 + \beta_1 * I(\text{Sex} = \text{F}) + \beta_2 * I(\text{NCD} = 0)$$

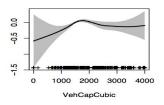
$$+ \beta_3 * I(\text{Cover} = \text{C}) + \beta_4 * I(\text{Private} = 1) + f_1(\text{VAge})$$

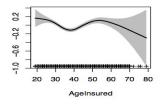
$$+ f_2(\text{VehCapCubic}) + f_3(\text{Experience}) + f_4(\text{AgeInsured}).$$

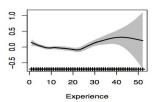
#### Additive effects in a Poisson GAM - illustration











### Some claim severity models



Distribution	Density $f(y)$	Conditional Mean $\mathrm{E}[Y]$
Gamma	$\left  \frac{1}{\Gamma(\alpha)} \beta^{\alpha} y^{\alpha - 1} e^{-\beta y} \right $	$\frac{lpha}{eta} = \exp{({m x}^{'}{m \gamma})}$
Inverse Gaussian	$\left(\frac{\lambda}{2\pi y^3}\right)^{1/2} \exp\left[\frac{-\lambda(y-\mu)^2}{2\mu^2 y}\right]$	$\mu = \exp\left(\boldsymbol{x}'\boldsymbol{\gamma}\right)$
Lognormal	$\left[ \frac{1}{\sqrt{2\pi}\sigma y} \exp\left[ -\frac{1}{2} \left( \frac{\log y - \mu}{\sigma} \right)^2 \right] \right]$	$\exp\left(\mu + \frac{1}{2}\sigma^2\right)$ with $\mu = \exp\left(\boldsymbol{x}'\boldsymbol{\gamma}\right)$

## Parameter estimates for various severity models



	Gamma	Inverse Gaussian	Lognormal
Parameter	Estimate (s.e.)	Estimate (s.e.)	Estimate (s.e.)
Intercept	8.1515 (0.0339)	8.1543 (0.0682)	7.5756 (0.0391)
Sex Insured			
female	not sign.	not. sign.	not sign.
male			
Age Vehicle			
≤ 2 years	ref. group		
> 2 and ≤ 8 years	ref. group		
> 8 years	-0.1075 (0.02)	-0.103 (0.0428)	-0.1146 (0.0229)
Age Insured			
≤ 28 years	not sign.	not sign.	not sign.
> 28 years and ≤ 35 years			
> 35 and ≤ 68 years			
> 68 years			
Private Car			
Yes	0.1376 (0.0348)	0.1355 (0.0697)	0.1443 (0.04)
Capacity of Car			
≤ 1500	ref. group	ref. group	ref. group
$> 1500$ and $\leq 2000$	0.174 (0.0183)	0.1724 (0.04)	0.1384 (0.021)
> 2000	0.263 (0.043)	0.2546 (0.1016)	0.1009 (0.0498)
Capacity of Truck			
$\leq 1$	not sign.	not sign.	not sign.
> 1			
Comprehensive Cover			
Yes	not sign.	not sign.	not sign.
No Claims Discount			
No	0.0915 (0.0178)	0.0894 (0.039)	0.0982 (0.0205)
Driving Experience of Insured			
≤ 5 years	not sign.	not sign.	not sign.
$>$ 5 and $\leq$ 10 years			
> 10 years	ref. group		
Extra Par.	$\hat{\alpha} = 0.9741$	$\hat{\lambda} = 887.82$	$\hat{\sigma} = 1.167$
Summary			
-2 Log Likelihood	267,224	276,576	266,633
AIC	267,238	276,590	266,647

### Other flexible parametric models for claim severity



The cumulative distribution functions for the Burr Type XII and the GB2 distribution are given, respectively by

$$F_{\mathrm{Burr},Y}(y) = 1 - \left(\frac{\beta}{\beta + y^{\tau}}\right)^{\lambda}, \ y > 0, \ \beta, \lambda, \tau > 0,$$

and

$$F_{\text{GB2,Y}}(y) = B\left(\frac{(y/b)^a}{1 + (y/b)^a}; p, q\right), \ y > 0, a \neq 0, b, p, q > 0,$$

where  $B(\cdot, \cdot)$  is the incomplete Beta function.

If the available covariate information is denoted by x, it is straightforward to allow one or more of the parameters to vary with x.

The result can be called a Burr or a GB2 regression model.

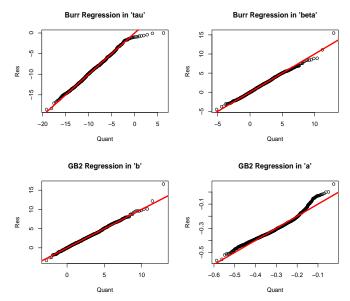
### Fire insurance portfolio



	Burr $( au)$	Burr $(\beta)$	GB2 (b)	GB2 (a)
Parameter	Estimate (s.e.)	Estimate (s.e.)	Estimate (s.e.)	Estimate (s.e.)
Intercept	0.46 (0.073)	-4.921 (0.316)	-8.446 (0.349)	0.049 (0.002)
Type 1	-0.327 (0.058)	-2.521 (0.326)	-2.5 (0.327)	-0.012 (0.002)
2	-0.097 (0.06)	-0.855 (0.325)	-0.867 (0.317)	-0.001 (0.002)
3	-0.184 (0.17)	-1.167 (0.627)	-1.477 (0.682)	-0.003 (0.003)
4	-0.28 (0.055)	-2.074 (0.303)	-2.056 (0.3)	-0.01 (0.002)
5	-0.091 (0.067)	-0.628 (0.376)	-0.651 (0.37)	-0.003 (0.003)
Type 1*SI	-0.049 (0.025)	-0.383 (0.152)	-0.384 (0.154)	-0.002 (0.001)
2*SI	0.028 (0.028)	0.252 (0.174)	0.248 (0.18)	0.001 (0.001)
3*SI	-0.51 (0.067)	-2.098 (0.345)	-2.079 (0.326)	-0.006 (0.001)
4*SI	-0.954 (0.464)	-5.242 (1.429)	-6.079 (1.626)	-0.025 (0.006)
5*SI	-0.074 (0.027)	-0.614 (0.17)	-0.598 (0.169)	-0.001 (0.001)
6*SI	-0.024 (0.037)	-0.21 (0.223)	-0.183 (0.235)	-0.001 (0.001)
β	0.00023 (0.00013)			
$\lambda$	0.457 (0.04)	0.444 (0.037)		
au		1.428 (0.071)		
a			0.735 (0.045)	
b				0.969 (0.114)
p			3.817 (0.12)	263.53 (0.099)
q			1.006 (0.12)	357 (0.132)

### Fire insurance portfolio: residual QQ plots





### A posteriori risk classification



- When constructing an *a priori* tariff structure, not all important factors may be observable.
  - usually the situation for either a new policyholder or an existing one with insufficient information
  - the result is lack of many important risk factors to meet the homogeneity requirement
- For a posteriori risk classification, the premiums are adjusted to account for the available history of claims experience.
  - use of an experience rating mechanism a long tradition in actuarial science
  - the premise is that the claims history reveals more of the factors or characteristics that were previously unobservable
  - the challenge is to optimally mix the individual claims experience and that of the group to which the individual belongs
  - credibility theory a well developed area of study in actuarial science

### Generalized linear mixed models



GLMMs are extensions to GLMs allowing for random, or subject-specific, effects in the linear predictor.

Consider M subjects with each subject i  $(1 \le i \le M)$ ,  $T_i$  observations are available. Given the vector  $\boldsymbol{b}_i$ , the random effects for subject (or cluster) i, the repeated measurements  $Y_{i1}, \ldots, Y_{iT_i}$  are assumed independent with density from the exponential family

$$f(y_{it}|\boldsymbol{b}_i,\boldsymbol{\beta},\phi) = \exp\left(\frac{y_{it}\theta_{it} - \psi(\theta_{it})}{\phi} + c(y_{it},\phi)\right), \ t = 1,\ldots,T_i,$$

and the following (conditional) relations hold

$$\mu_{it} = \mathrm{E}[Y_{it}|\boldsymbol{b}_i] = \psi^{'}(\theta_{it})$$
 and  $\mathrm{Var}[Y_{it}|\boldsymbol{b}_i] = \phi\psi^{''}(\theta_{it}) = \phi V(\mu_{it})$ 

where  $g(\mu_{it}) = \boldsymbol{x}_{it}^{'}\boldsymbol{\beta} + \boldsymbol{z}_{it}^{'}\boldsymbol{b}_{i}$ .

#### The random effects



• Specification of the GLMM is completed by assuming that  $b_i$  $(i = 1, \dots, M)$  are mutually independent and identically distributed with density

$$f(\boldsymbol{b}_i|\boldsymbol{\alpha}).$$

- $\bullet$   $\alpha$  denotes the unknown parameters in the density.
  - common to assume the random effects have a (multivariate) normal distribution with zero mean and covariance matrix determined by lpha
  - dependence between observations on the same subject arises because they share the same random effects  $b_i$ .
- The likelihood function for the unknown parameters is

$$\mathcal{L}(\boldsymbol{\beta}, \boldsymbol{\alpha}, \phi; \boldsymbol{y}) = \prod_{i=1}^{M} f(\boldsymbol{y}_{i} | \boldsymbol{\alpha}, \boldsymbol{\beta}, \phi)$$
$$= \prod_{i=1}^{M} \int \prod_{t=1}^{T_{i}} f(y_{it} | \boldsymbol{b}_{i}, \boldsymbol{\beta}, \phi) f(\boldsymbol{b}_{i} | \boldsymbol{\alpha}) d\boldsymbol{b}_{i}.$$

#### Poisson GLMM

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Let  $N_{it}$  be the claim frequency in year t for policyholder i. Assume that year conditional on  $b_i$ ,  $N_{it}$  follows a Poisson with mean  $\mathrm{E}[N_{it}|b_i] = \exp(\boldsymbol{x}_{it}'\boldsymbol{\beta} + b_i)$  and that  $b_i \sim N(0, \sigma_b^2)$ .

Straightforward calculations lead to

$$Var(N_{it}) = Var(E(N_{it}|b_i)) + E(Var(N_{it}|b_i))$$
  
=  $E(N_{it})(\exp(\boldsymbol{x}'_{it}\boldsymbol{\beta})[\exp(3\sigma_b^2/2) - \exp(\sigma_b^2/2)] + 1),$ 

and

$$Cov(N_{it_{1}}, N_{it_{2}}) = Cov(E(N_{it_{1}}|b_{i}), E(N_{it_{2}}|b_{i})) + E(Cov(N_{it_{1}}, N_{it_{2}}|b_{i}))$$

$$= \exp(\mathbf{x}'_{it_{1}}\boldsymbol{\beta}) \exp(\mathbf{x}'_{it_{2}}\boldsymbol{\beta}) (\exp(2\sigma_{b}^{2}) - \exp(\sigma_{b}^{2})).$$

We used the expressions for the mean and variance of a Lognormal distribution. For the covariance we used the fact that, given the random effect  $b_i$ ,  $N_{it_1}$  and  $N_{it_2}$  are independent.

#### Poisson GLMM - continued



Now, if we assume that, conditional on  $b_i$ ,  $N_{it}$  follows a Poisson distribution with mean  $\mathrm{E}[N_{it}|b_i] = \exp{(x_{it}'\beta + b_i)}$  and that  $b_i \sim N(-\frac{\sigma_k^2}{2}, \sigma_t^2)$ .

This re-parameterization is commonly used in ratemaking. Indeed, we now get

$$\mathrm{E}[N_{it}] = \mathrm{E}[\mathrm{E}[N_{it}|b_{i}]] = \exp\left(oldsymbol{x}_{it}^{'}oldsymbol{eta} - rac{\sigma_{b}^{2}}{2} + rac{\sigma_{b}^{2}}{2}
ight) = \exp\left(oldsymbol{x}_{it}^{'}oldsymbol{eta}
ight),$$

and

$$E[N_{it}|b_i] = \exp(\boldsymbol{x}'_{in}\boldsymbol{\beta} + b_i).$$

This specification shows that the *a priori* premium, given by  $\exp{(\mathbf{x}_{it}^{'}\boldsymbol{\beta})}$ , is correct on the average.

The a posteriori correction to this premium is determined by  $\exp(b_i)$ .

### Numerical illustration



Data consist of 12,893 policyholders observed during (fractions of) the the period 1993-2003. Let  $N_{it}$  be the number of claims registered for policyholder i in period t. The model specification:

$$N_{it}|b_i \sim \operatorname{Poi}(\mu_{it}|b_i) \text{ and } \mu_{it}|b_i = e_{it} \exp(\boldsymbol{x}_{it}'\boldsymbol{\beta} + b_i)$$
  
 $b_i \sim N(-\sigma^2/2, \sigma^2),$ 

The a priori premium is given by

$$(a \ priori)$$
  $E[N_{it}] = e_{it} \exp(x'_{it}\beta).$ 

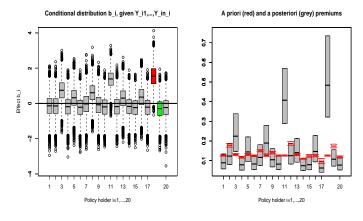
The a posteriori premium is given by:

(a posteriori) 
$$E[N_{it}|b_i] = e_{it} \exp(\mathbf{x}'_{it}\boldsymbol{\beta} + b_i).$$

The ratio of the two is called the theoretical Bonus-Malus Factor (BMF). It reflects the extent to which the policyholder is rewarded or penalized for past claims.

Figure 5





Left panel: Boxplot of the conditional distribution of  $b_i$ , given the history  $N_{i1}, \ldots, N_{in_i}$ , for a random selection of 20 policyholders. Right panel: For the same selection of policyholders: boxplots with simulations from the a priori (red) and a posteriori (grey) premium.

#### Remarks



This paper makes several distinctions in the modeling aspects involved in ratemaking:

- a priori vs a posteriori risk classification in ratemaking
- claim frequency and claim severity make up for the calculation of a pure premium
- the form of the data that may be recorded, become available to the insurance company and are used for calibrating models:
  - a priori: the data usually are cross-sectional
  - a posteriori: the recorded data may come in various layers: multilevel (e.g. panel, longitudinal) or other types of clustering, transitions for bonus-malus schemes

#### Risk classification in life insurance



Gschlossl, S., Schoenmaekers, P., Denuit, M., 2011, Risk classification in life insurance: methodology and case study, *European Actuarial Journal*, 1: 23-41.

Start with n invidiuals all aged x, observed a period of time and during this period, each individual is either dead or alive:

$$\delta_i = \begin{cases} 1, & \text{if individual } i \text{ dies,} \\ 0, & \text{otherwise} \end{cases}$$

Let  $\tau_i$  be the time spent by the individual i during the period. In summary, we observe n independent and identically distributed observations  $(\delta_i, \tau_i)$  for  $i = 1, 2, \ldots, n$ .

### Poisson model



If the individual is alive, his contribution to the likelihood is  $\exp(-\tau_i \mu_x)$ . If dead, his contribution is  $\mu_x \exp(-\tau_i \mu_x)$ .

Thus the aggregate likelihood contribution of all individuals observed can be expressed as

$$\mathcal{L}(\mu_x) = \prod_{i=1}^n (\mu_x)^{\delta_i} \exp(-\tau_i \mu_x) = (\mu_x)^{d_x} \exp(-\mathsf{E}_x \mu_x),$$

where  $d_x = \sum_{i=1}^n \delta_i$  is the total number of deaths and  $\mathsf{E}_x = \sum_{i=1}^n \tau_i$  is the total exposure.

This likelihood is proportional to the likelihood of a Poisson number of deaths:  $\mathcal{D}_r \sim \mathsf{Poisson}(\mathsf{E}_r \mu_r)$ .

### Poisson regression model



There is usually heterogeneity among the individual lives (age, gender, lifestyle, income, etc.) and this can be accounted for using a Poisson regression model.

In this context, we would assume we have a set of covariates say  $\mathbf{x}_i = (1, x_{i1}, x_{i2}, \dots, x_{ik})'$ , which here we include an intercept.

We link these covariates to the death rates through a log-linear function as follows:

$$\log(\mu_i) = \mathbf{x}_i' \beta$$

The  $\beta$  coefficients in this case have the interpretation of a percentage change, in the case of a continuous covariate, or a percentage difference in the case of a binary covariate.

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